



# Faith in Action of Bloomington-Normal

## "Legacy of Serving Seniors"

### **A Letter From The Executive Director**

I began as your Executive Director in January and have gained even more respect and admiration for the office team and our outstanding volunteers.

There are 6 part-time employees in the FIA office and numerous volunteers who answer the phones, make calls and help with newsletters and mailings. I wish you could meet them and see the passion they have to be of service. It is humbling and heartwarming to experience their servants' hearts.

Faith in Action is very blessed to have a strong volunteer force who are ready to serve you— be it transportation, shopping or visiting.

The friendly visits or calls is for you to make connections with someone who wants to get to know you, and listen and support you. If you haven't gotten connected with a friendly visitor, please let us know if you would like someone to reach out.

It is a privilege for our office team and our volunteers to serve you. However, it is difficult to do so if we cannot reach you by telephone to confirm appointments. Please answer your phone or set up your voice mail and return the call so we can get your medical transportation, shopping trip or visit planned.

Spring is a time of new beginnings. This newsletter highlights some new staff and volunteers who have joined this organization.

Have a wonderful month of April and soak up that beautiful sunshine!

Blessings,

Darla Heath  
Director



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### **New Development Manager**



Lisa Majernik is now part of our office team as Development Manager.

Lisa comes to us with a wealth of fund development and event

planning experience after being with the Alzheimer's Association.

She was a youth minister prior to moving to Bloomington with her husband. They have two young children, Annie and James. Lisa is a member of Epiphany Catholic Church.

# New Volunteers for Shopping and Friendly Visits



Welcome



Mindy M came onboard in December 2021 and has been active as an Assessor, Friendly Visitor and Driver. She is now Shopping Coordinator. Her email is [shopping@bnfia.org](mailto:shopping@bnfia.org)

Susan E has been a Friendly Visitor for three years and is eager to apply her skills to her role as Friendly Visits Coordinator. Her email is [visitsandcalls@bnfia.org](mailto:visitsandcalls@bnfia.org)

## New to the Faith in Action Board of Directors

New members are:

- **Faye Andris**, 50 Plus News and Views.
- **Courtney Greenlee**, Westminster Village
- **Aimee Miller-Ott**, Illinois State University
- **Sandy Holcomb**, retired YWCA
- **Rich Staley**, Catholic Spirit Radio

## Friendly Visits

Faith in Action strives to help you and your neighbors remain independent. One of our services includes friendly visits or phone calls. A volunteer will visit with you in your home or via telephone for an hour twice a month for companionship and connection. Many of these visits have developed into lasting relationships.

We have volunteers who are ready to connect with you. Please call our office for more information.

## Grocery Shopping Assistance

Do you need help with grocery shopping? Faith in Action will pair you with a volunteer grocery shopper who can take you to the store to make your purchases or shop for you. If you are in need of this service, please call us at 309-827-7780.

**Link Faith in Action to your Kroger Plus Card and help local seniors with every shopping trip!**



go to [WWW.KrogerCommunityRewards.com](http://WWW.KrogerCommunityRewards.com)

Use #XW642 to enroll your Plus card.

Need help? Contact [stacey@bnfia.org](mailto:stacey@bnfia.org)

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## Don't Miss a Faith in Action Call

Answer your phone, and simply hang up if it's a sales call that you don't want. Do not give personal information over the phone. Not answering the phones means missing important calls AND paying for a phone service you aren't using. Although caller ID may show a number and/or area code you don't recognize, it doesn't mean the call isn't from someone you know. It could be from a Faith in Action Volunteer! Feel empowered to answer your phone and to end calls you aren't comfortable with.

Phone scammers might impersonate a charity fundraiser or pretend to be someone else. Faith in Action will only call you to verify a ride pick up, never to ask for money.

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***Faith in Action Volunteers*** will call you prior to appointments to confirm the appointment and pick up time.

Drivers will identify themselves as volunteers as soon as you pick up the call.

**Please answer your phone or return a message so we can provide our services to you.**



*Your gifts are always appreciated. If you would like to make a donation, there is a gift envelope included in this newsletter. Thank You!*



### REMINDERS:

- ◆ All calls should go through the Faith in Action Office, 309-827-7780.
- ◆ Call the office right away if you need to cancel an appointment
- ◆ Calls should NOT be made directly to a Volunteer



600 E. Willow Suite 201  
Normal, IL 61761

Return Service Requested

**FIA Office Hours**

**Monday - Thursday:**

**9 AM - 4 PM**

**Friday: 9 AM - 12:30 PM**

**Closed Saturday & Sunday**

**Phone:**

**309-827-7780**

**[www.bnfia.or](http://www.bnfia.or)**

**Follow FIA on Facebook: @bnfia  
Faith in Action - Bloomington/Normal**

**John M. Scott Grant**



**THANK YOU FOR SUPPORTING FAITH IN ACTION IN 2023!**

