**Bus Trip FAQ’s**

**Dates of the Canada trip?** 9/24/23 to 9/30/23

1. **How do I reserve a spot on one of your trips?**
* Travelers complete the SIGN UP FORM (1 and pay a $130 deposit per person. $50 of this is nonrefundable if trip is canceled and $30 goes for tips for bus driver and tour guides.
* SIGN UP FORM can be mailed to fill out and return with your check. Forms are also on-line.
1. **Who do I make my check out to for the Bus Trip?**
* $130 deposit made out to Faith in Action –
* $780 double occupancy; $1,014 single occupancy; $760 triple occupancy is made out to *Faith in Action* and is due by 7/17/23.
1. **When will I get more information about the particulars of the trip?**
* You will receive a detailed agenda and other specifics appx. 2 weeks prior to departure.
1. **Do I need Insurance? Who do I mail the insurance to?**
* Faith in Action does not handle insurance (it is stated as an option on the flyer, but we have decided not to handle the insurance in any way). The purchase of insurance is a personal choice.
* You may purchase insurance directly from Travel Confident. You can purchase it directly on-line at website below. (both the phone number and website can be found on the back of the trip flyer.)
* There is a flyer from Travel Confident with information about the insurance program. [www.travelconfident.com](http://www.travelconfident.com) or call 1-855-376-2037
1. **When do I need to purchase the insurance by?**
* If you want to have the “pre-existing condition” portion of the insurance, you much purchase it within 14 days of paying your deposit.
* Otherwise, you can purchase the insurance up to 2 weeks before the trip.
* ***Call 1-855-376-2037 for more information about insurance coverage.***
1. **How do I get information about future bus trips through FIA?**
* Provide your name and email address and we will send any trip alerts.
* Follow the FIA Facebook page or the FIA website www.bnfia.org
* Check with the FIA Office 309-827-7780

**Sept. 2023 Canada Bus Trip**

Transportation Desk Instructions:

Trip #2017224

Payment deadline: 7/17/23

1. All forms and flyers are in purple folders at the Transportation Desk marked 1, 2, 3 & 4. Give potential riders 1 of each.
2. Bus trip participants complete the Sign-up form and turn in check for the $130 deposit/per person. Deposit check is made out to Faith in Action.
	1. ASK them to send a photo of their passport pg with expiration dates visible (if they left that at home.)
3. The Emergency Data sheet is both sides. Make sure it is signed.
4. Give Travel Confident Forms to potential participants, but they must follow through at travelconfident.com or by mail. FIA does not take payments for Travel Confident. Questions can be directed to 855.376.2037.
5. Make a copy of the Sign-up form and deposit check.
* **Put the original check and signup sheet in folder on Mary’s Desk labeled *Niagara Trip Participants and Deposits.***
* Put the photocopy in the file labeled ***Niagara Trip* Participants** in the step file folder on the Transportation Desk.
1. When collecting check for trip balance – check is to be made to Faith in Action.